

National Landlord Investor Show Raffle - Terms and Conditions

1. What is the Promotion about?

- 1.1 GetGround is offering the opportunity for a Customer to receive the Prize (the “**Promotion**”).
- 1.2 Please read these terms and conditions (the “**Terms**”), carefully including the eligibility criteria set out below. The Customer must fully meet all the relevant requirements to receive the Prize.
- 1.3 These Terms set out the rules that apply to the Promotion and the Customer must comply with these Terms, as well as any other terms and conditions that they have with GetGround, at all times when participating in the Promotion.

2. Who is eligible?

A customer under this Promotion (a “**Customer**”) is:

- (a) an individual who has attended the National Landlord Investor Show on 29 October 2025 and plays the AI property analyser game hosted by GetGround (the “**Game**”);
- (b) a new GetGround customer, if for example the customer (i) has an account on the GetGround Platform, or (ii) has been referred to GetGround by one of GetGround’s partners, the customer is not a new user and is not eligible; and
- (c) is not an employee or director of GetGround or one of its affiliates.

3. How does the Customer become entitled to the Prize?

- 3.1 Subject to these Terms, the Customer will be entitled to the Prize if they complete the Game during the Promotion Period.
- 3.2 The Customer will **not** be entitled to the Prize if the Game is not completed by the Customer during the Promotion Period.
- 3.3 In participating in the Game, you confirm that you are eligible to do so and eligible to claim the Prize. We may require you to provide proof of your eligibility.

- 3.4 There is a limit of one entry per person in respect of the Game. Entries on behalf of another person will not be accepted.
- 3.5 We reserve all rights to disqualify you if your conduct is contrary to the spirit or intention of the Promotion and/or the Game.

4. How will the Prize be awarded?

- 4.1 There will be one winner of the Prize that will be selected at random by GetGround, using a computer programme, after the end of the Promotion Period. We will contact the winner of the Prize directly, as soon as practicable after the winner has been randomly selected, using the email address provided during the Game.
- 4.2 Subject to clause 4.3, the Prize will be delivered to the winner by email on or around the end of the calendar month directly after the month in which the Promotion Period ends.
- 4.3 We will make all reasonable efforts to contact the winner of the Prize. If the winner cannot be contacted or is not available within 30 days of first being contacted by us, we reserve the right to offer the Prize to another eligible Promotion entrant randomly selected by us.
- 4.4 You may request the confirmation of the winner of the Prize by sending a private message to us by emailing gethelp@getground.co.uk but for data protection nothing more than a first name of the winner will be provided.
- 4.5 The Prize is not negotiable, refundable or transferable and there is no cash alternative.
- 4.6 We do not accept any responsibility if you are unable to receive the Prize.

5. What other legal information should I know?

- 5.1 This Promotion is organised and offered by Terranova.Network Limited (trading as GetGround), a company registered in England and Wales with company registration number 11273793 ("GetGround").
- 5.2 By agreeing to these Terms and participating in the Promotion the Customer confirms that all of the information they have or will provide to GetGround is true and accurate to the best of their knowledge.

5.3 GetGround is not obliged to accept a Customer and may refuse a Customer's access to the Game without giving any reason.

5.4 GetGround reserves the right to reverse and/or withhold the Prize if:

- (a) such Prize was earned fraudulently;
- (b) the Customer breaches these Terms or any other terms and conditions that they have with GetGround; or
- (c) there is a breach or suspected breach by the Customer of applicable laws or regulations,

GetGround will consider the reversal of any Prize to have been done with the consent of the Customer.

5.5 GetGround may suspend this Promotion at any time, if in GetGround's reasonable opinion, the Promotion is being abused or may negatively affect GetGround's goodwill or reputation. GetGround may do this on an individual or promotion-wide basis. The Customer should contact gethelp@getground.co.uk if they believe they qualify for a Prize in relation to the Promotion that has not been awarded to them as a result of a suspension.

5.6 GetGround can cancel this Promotion, change these Terms and/or amend or vary the Prize at any time without notice. Any cancellation or changes to the Terms or the Prize do not affect the rights of the Customer if they have already participated in the Promotion.

5.7 Events beyond the control of GetGround may also occur that render the awarding of a Prize as part of this Promotion impossible. GetGround will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.

5.8 GetGround needs to handle the Customer's personal data to carry out its obligations under these Terms. GetGround will process the Customer's personal data in compliance with its [Privacy Policy](#).

5.9 If GetGround believes that the Customer has engaged in any fraud or material abuse of this Promotion GetGround may in its sole discretion take any actions it sees fit in the circumstances. For example, it would be a material abuse of this Promotion to orchestrate a campaign to profiteer from this Promotion in a way that does not result in

a genuine participation in the Game, and GetGround may reverse any Prize if the Customer does this.

- 5.10 If the Customer has any questions about this Promotion, please contact GetGround by email at gethelp@getground.co.uk.
- 5.11 If the Customer has a complaint in respect of this Promotion please contact GetGround by email setting out the details of the complaint to complaints@getground.co.uk. GetGround will consider and investigate each complaint carefully and aim to respond fully within 15 Business Days of receipt of a written complaint in accordance with GetGround's [Complaints Policy](#).
- 5.12 No term of these Terms will be enforceable by virtue of the Contract (Rights of Third Parties) Act 1999 by any person that is not a party to it.
- 5.13 GetGround may assign or subcontract any of its rights or obligations under these Terms.
- 5.14 If any provision of these Terms is prohibited by law or judged by a court to be unlawful, void or unenforceable, the provision shall, to the extent required, be severed from these Terms and rendered ineffective as far as possible without modifying the remaining provisions of these Terms and shall not in any way affect any other circumstances of or the validity or enforcement of these Terms.
- 5.15 The agreement between the Customer and GetGround under these Terms is personal to the Customer and may not be transferred by them to any third party.
- 5.16 These Terms are governed by English law and the Customer agrees that any dispute (contractual or non-contractual) arising out of or in connection with these Terms shall be submitted to the exclusive jurisdiction of the courts of England and Wales.

6. Definitions

The following definitions shall apply to these Terms:

"Business Day" means a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business;

"Prize" means one £100 Amazon voucher;

"Promotion Period" means the period up to and including 29 October 2025;

“Customer” has the meaning given to it in Clause 2;

“GetGround” has the meaning given to it in Clause 5.1;

“GetGround Platform” means GetGround’s online property investment platform and website or any other platform, website, portal and/or application notified to the Customer by GetGround from time to time;

“Promotion” has the meaning given to it in Clause 1.1; and

“Terms” has the meaning given to it in Clause 1.2.